

Conklin Customer Will-Call Policy

Updated June 3, 2022

Updated June 3, 2022, for Conklin Company customer pickup/will-call:

- 1. ALL Customer Pickups (including CASES, PALLETS, TOTES & DRUMS: <u>WITHOUT</u> a Dock-Height Truck or Trailer are NOT available at this time.
- 2. All Customer Pickups WITH a Dock-Height Truck: (48" or more)



- a. Order(s) must be released in advance; customers will be notified when order is ready for pickup.
- b. Order(s) will be available for pickup at 4551 12th Ave.
- c. Order(s) must be picked up between 7am and 11am Monday through Friday. There are no restrictions on quantity of product being picked up if picking up with a dock-height truck and with advance notification of Will-Call. (DOT load limitations will apply.)
- d. Orders must be picked up on the scheduled day.

3. Bulk Fertilizer/Bulk Product



- a. Order(s) must be released 48 hours in advance.
- b. Orders will be available for pickup at 551 Valley Park Dr.
- c. Order(s) must be picked up between 6:30am to 4:30pm Monday through Friday.
- d. Customers must proof paperwork before departure from the facility to ensure they received what was ordered.

Conklin Warehouse

4551 12th Ave., Shakopee, MN 55379 **Conklin Company**

551 Valley Park Dr., Shakopee, MN 55379

Customer Service Department Phone Number: (800) 756-2475